Neverinstall vs Citrix.

With Citrix, your team runs the controllers, databases, StoreFront and NetScaler behind every desktop. With Neverinstall, we run the broker, gateway, scaling and monitoring.

Move one user group at a time while Citrix serves the rest.

Side by side: What your team runs, and how users connect

	Citrix	Neverinstall
Control plane	CVAD: your team runs Delivery Controllers, the Site, Logging and Monitoring databases on SQL Server, StoreFront and NetScaler. DaaS: Citrix hosts the control plane and your team runs Cloud Connectors in most deployments.	Neverinstall runs the broker, gateway, Management Console, scaling and monitoring. There is no control-plane server for your team to size, patch or back up.
Protocol and transport	HDX over ICA, which needs a Citrix VDA on every desktop and the Citrix Workspace app, installed or in a browser.	Standard RDP to the desktop. In the browser, sessions run over WebTransport on 4 separate streams for video, input, audio and bulk data, and fall back to WebSocket where WebTransport is blocked.
Clients	Citrix Workspace app on each device, or the Workspace app for HTML5 in a browser.	Any modern browser, with H.264 4:4:4, multiple monitors, microphone, webcam and printing. Standard RDP clients and thin clients also connect.
Infrastructure	Runs on a hypervisor or cloud account you provide and operate, or on Citrix Managed Azure with DaaS.	Neverinstall Cloud supplies the machines, or desktops run in your account on OCI, Google Cloud, Azure or AWS, or on your own servers with Neverinstall Private Cloud.
Licensing	Subscription bundles: Citrix for Private Cloud, Universal Hybrid Multi-Cloud or the Citrix Platform License, each including NetScaler.	One price per user per month, starting with a single group on monthly billing. Infrastructure and third-party licenses are listed separately.
Profiles and sign-in	Citrix Profile Management or FSLogix, with sign-in through StoreFront or Citrix Workspace.	FSLogix profile containers on Windows desktops. Sign-in through SAML or OIDC, including Entra ID, Okta and Google.

Citrix facts are from Citrix documentation and the Citrix subscription matrix, checked September 2026.

Sources

Citrix: CVAD databases: https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/technical-overview/databases.html
Citrix DaaS overview and Managed Azure: https://docs.citrix.com/en-us/citrix-daas/overview
Citrix: connectorless deployments: https://docs.citrix.com/en-us/citrix-daas/hdx-transport/rendezvous-protocol/rendezvous-v2
Citrix: subscription comparison: https://www.citrix.com/platform/citrix-app-and-desktop-virtualization/feature-matrix.html

Where Neverinstall differs.

The service is ours to run

Neverinstall operates the broker, gateway, scaling and monitoring that take the place of controllers, databases, StoreFront and gateway appliances. Your administrators spend their time on images and access policy.

Input never waits for video

Browser sessions carry video, input, audio and bulk data on 4 separate WebTransport streams, so a lost video packet does not delay a keystroke.

Desktops and servers on one platform

Where desktops must stay on your premises, they run on Neverinstall Private Cloud, which also runs your Virtual Machines, storage and networks. Fully disconnected sites use a local Management Console.