Neverinstall vs Proxmox VE.

Proxmox VE is free to license, with support sold per CPU socket and tenant services built by your team. Neverinstall Private Cloud includes tenant self-service, a first-party Terraform provider and 24×7 support from the engineers who build it.

Side by side: Tenants, automation and support

	Proxmox VE	Neverinstall
Cost model	Free to license. Support is per CPU socket per year: Basic €370 with 3 tickets, Standard €550 with 10 and Premium €1,100 unlimited.	Per node, quoted for your deployment. Storage, Containers and Managed Kubernetes are included, and extra Virtual Machines add no platform charge.
Support	Ticket limits and response targets depend on the tier, from 1 business day on Basic to 2 hours on Premium. The Community tier has no support tickets.	24×7 support from the engineers who build the platform, with response targets in your contract.
Tenant service	Roles, pools and path-based permissions over PAM, LDAP, Active Directory and OpenID Connect. No tenant self-service portal is documented.	Customer accounts with their own networks, limits and self-service access, and an Audit Trail with export.
Automation	REST API. Terraform through community providers such as bpg/proxmox; there is no official provider.	Console, CLI, Go SDK, first-party Terraform provider and an OpenAPI 3 API.
Storage	Ceph integration, which your team designs, tunes and upgrades.	Ceph storage run as part of the platform and supported by Neverinstall, on internal disks or an existing SAN.
Hardware	x86, with arm64 officially supported from 9.2 on NVIDIA Grace and Vera. Other Arm hardware is best effort.	x86 and arm64 servers back to 2012, mixed in one cluster. We check your models before the pilot.

Proxmox facts are from proxmox.com and the Proxmox VE wiki, checked September 2026.

Sources

Proxmox: subscriptions: https://www.proxmox.com/en/products/proxmox-virtual-environment/pricing
Proxmox: user management: https://pve.proxmox.com/wiki/User_Management
Proxmox: official arm64 support:
https://www.proxmox.com/en/about/company-details/press-releases/proxmox-virtual-environment-launches-official-arm64-support
Terraform Registry: bpg/proxmox: https://registry.terraform.io/providers/bpg/proxmox/latest/docs

Where Neverinstall differs.

Tenants out of the box	Customer accounts come with their own networks, limits and self-service access. Every sign-in and change lands in the Audit Trail.
Support from the builders	The engineers who build Neverinstall Private Cloud support it 24×7, including the Ceph storage underneath.
Automation we maintain	The Terraform provider, Go SDK and OpenAPI 3 API are first-party, built by the team that builds the platform.